

## Repair Request Form

### 1. Customer Information

Company		Contact Person	
Address			
Phone		Email	

### 2. Product Information

Model		Serial No	
Accessory			

### 3. Defect description

damage caused by dropping or impact	front lens element scratched
mechanical performance (focus, zoom)	rear lens element scratched
iris defect	optical system dusty
outer mechanical parts damaged	grey or foggy lens element
bad optical performance	fungus
LDS defect	modification required

### 4. Detailed Description

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### 5. Agreement on Collect and Use Personal Information

I agree that Saeki collects and uses above personal information in relation to this service request.

- Collected items: Name, contact, address, serial number of product
- Purpose of collected items: Identification for product repair service, guidance on service status, 1:1 inquiry
- Responsible of managing collected items: Saeki staffs manage the collected items.
- Period of use: Valid until further withdrawal request

Agree Disagree

**Standard Labor: \$130 / hour**

**In case of cancellation: \$130** (1 hour charge)

**Important! SAEKI is not responsible for products that are damaged or lost in shipping.**

**You bear all risk of such damage or loss.**

**Therefore, we strongly advise that you follow these instructions carefully.**

\* Actual times may vary. Seasonal volume or repairs requiring special parts may need more time.

*Thank you for allowing us this opportunity to serve you.*

*Best Regards,*

*SAEKI*

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Signature of Applicant

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Signature of Receiver